

# Emergency Telephone Number 112

In case of life-threatening illness or injury, please call emergency services on 112 immediately.

Signs that an illness or injury may be life threatening include:

- Loss of consciousness
- Sudden shortness of breath
- New, sudden chest pain
- Severe abdominal pain
- Severe headache
- Sudden paralysis
- Serious injury
- Acute poisoning

## Additional emergency services:

### Out-of-hours pharmacy service

080000 22833 (or 22833 via mobile phone)

### Poisons Information Centre - North

+49 (0)551 19240

### Out-of-hours dental service (Hanover)

+49 (0)511 311031



**Region Hannover**

Landeshauptstadt | Hannover | Fachbereich Feuerwehr

### State Capital – Hanover

Fire and Rescue Services Division  
Press and Communications  
Weidendam 50  
30167 Hanover, Germany

### Hanover Region

Public Safety Division  
Hildesheimer Straße 20  
30169 Hanover, Germany

Editing and content: Hanover State Capital Fire and Rescue Services Division  
Hanover Region Public Safety Division

# 116117

Out-of-hours GP service



If you are suffering from an urgent but not life-threatening medical condition (such as an influenza-like illness with high fever, lower back pain, or similar) outside of your GP's regular opening hours, including nights and weekends.

# 112

Fire / Rescue / Medical emergency



Use in case of **life-threatening emergencies**. Symptoms include loss of consciousness, sudden shortness of breath, sudden chest pain, severe abdominal pain, serious injury, acute poisoning, etc.

# +49 (0)551 19240

Poisons Information Centre - North



# 110

Police



# 0800 002 2833

or use 2 28 33 when calling from mobile phones\*

## Emergency prescription service



Will help you find the nearest chemist providing emergency prescription services.

\* Calls are free from German landlines and cost a maximum of 69 Cent/minute from German mobile phone networks



**WHO CAN HELP AND WHEN?**  
IMPORTANT TELEPHONE NUMBERS

STATE CAPITAL –  
HANOVER

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# Out-of-hours medical helpline 116117

In case you need urgent medical assistance outside of your GP's regular opening hours and you cannot wait until the following work day, please seek an out-of-hours GP service, an Urgent Treatment Centre, or call the helpline on 116117.

If you need medical assistance outside of your GP's regular opening hours, please go to one of the Hanover Region Hospital's (KRH) out-of-hours GPs or Urgent Treatment Centres. Medical professionals on site will determine if any additional tests are required or if you need to go hospital for treatment.

During opening hours, please go directly to the out-of-hours GP or Urgent Treatment Centre. Prior telephone appointments are not required.

## Out-of-hours GP and Urgent Treatment Centre at KRH Klinikum Siloah

Stadionbrücke 4  
30449 Hanover, Germany  
Mon., Tue., and Thu. from 7pm to 10pm  
Wed. and Fri. from 4pm to 10pm  
Weekends and holidays from 9am to 10pm

## Out-of-hours GP and Urgent Treatment Centre at KRH Klinikum Nordstadt

Haltenhoffstraße 41  
30167 Hanover, Germany  
Wed. and Fri. from 5pm to 10pm  
Weekends and holidays from 10am to 10pm

## Out-of-hours GP and Urgent Treatment Centre at KRH Klinikum Großburgwedel

Fuhrberger Str. 8  
30938 Burgwedel  
Weekends: from 10am to 2pm and from 5pm to 8pm

## Out-of-hours GP and Urgent Treatment Centre at KRH Klinikum Robert Koch

Von-Reden-Straße 1  
30989 Gehrden  
Mon., Tue., Thu. from 7pm to 9pm  
Wed. and Fri. from 5pm to 9pm  
Weekends and holidays from 9am to 12pm and from 5pm to 9pm

## Out-of-hours GP and Urgent Treatment Centre at KRH Klinikum Neustadt

Lindenstraße 75  
31535 Neustadt  
Wed. and Fri. from 5pm to 9pm  
Weekends and holidays from 10am to 2pm and from 5pm to 8pm

## Out-of-hours GP and Urgent Treatment Centre at KRH Klinikum Lehrte

Manskestraße 22  
31275 Lehrte  
Mon., Tue., Thu. from 7pm to 9pm  
Wed. and Fri. from 6pm to 9pm  
Weekends and holidays from 10am to 2pm and from 5pm to 8pm

## Out-of-hours paediatric care service at Kinderkrankenhaus Auf der Bult (Children's Hospital)

Janusz-Korczak-Allee 12  
30173 Hanover, Germany  
Mon., Tue., Thu. from 7pm to 10pm  
Wed. and Fri. from 4pm to 10pm  
Weekends and holidays from 9am to 10pm

## Out-of-hours GP and Urgent Treatment Centre at KRH Klinikum Nordstadt

Haltenhoffstraße 41  
30167 Hanover, Germany  
Mon., Tue., Thu. from 8pm to 10pm  
Wed. and Fri. from 6pm to 10pm  
Weekends and holidays from 10am to 4pm

If you need

- a home visit
- a telephone consultation
- medical assistance outside of the appropriate out-of-hours GP's or Urgent Treatment Centre's regular opening hours,

please call:

# 116117

(Nationwide out-of-hours medical helpline).

Please **do not call the 112 emergency hotline** other than for life-threatening illness or injury. The line must always be available to tend to emergencies!

The full range of services is also available on our app, which can be downloaded in the App Store and in the Google Play Store

# 116 117

Phone numbers and addresses for all of the Hanover Region's out-of-hours GP and urgent treatment services can be found online on [www.hannover.de/werhilftwann](http://www.hannover.de/werhilftwann). This flyer is available for download in multiple languages.

