# Where can you learn more?

In case of catastrophic events or unexpected hazards,
Hanover Fire and Rescue Services will use the following
channels to provide emergency information to the public.
The speed at which information can be disseminated
depends on the situation as well as on the medium of
communication being used. Please also be aware of the
possibility of channels being unavailable.

#### Internet

- www.hannover.de
- www.feuerwehr-hannover.de

#### Social Media

- ► FDHanover on WhatsApp
- ► FDHanover on Threads (feuerwehr\_hannover)
- ► FDHanover on Instagram (feuerwehr\_hannover)

### **Contact Centre**

**▶** 0800 / 7 31 31 31

## **Local Radio Broadcasters**

e.g. NDR1, NDR2, ffn, Antenne Niedersachsen, Radio Hannover

## Mobile phone

- ► Cell Broadcast
- Warning System Apps (e.g. NINA and KATWARN)

# If you have questions...

If you'd like to learn more about public warning systems, please head over to www.feuerwehr-hannover.de. You'll also find this flyer available to download in a variety of languages.



# If you have any more questions, please contact:

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Email: katastrophenschutz@hannover-stadt.de



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STATE CAPITAL HANOVER

## **Preface**

When disaster strikes or conditions become extremely dangerous, it is often sudden and unexpected. In these situations, your safety as well as your property could be in jeopardy.

To ensure residents are warned of emergencies quickly and effectively, Hanover has installed a modern siren alert system that covers the state capital. The warning siren tones consist of rising and falling sound signals, interspersed with pauses. Undoubtedly, you've heard them ring out. But do you know what they mean?

This flyer explains the significance of the different siren signals and recommends how to act when you hear them. It also provides a list of important resources in case of emergency.

Please take the time to familiarise yourself with emergency warning and information systems, their possible risks, and with the actions you are recommended to take in response. Protect yourself and others more effectively when it matters most!

# What do the different siren sounds mean?

Danger warning



#### Recommendation:

- ► Keep calm!
- Seek shelter indoors. Bring children inside.
- ► Close doors and windows. Turn off ventilation and air conditioning.
- Listen to local radio and get the latest updates via our information channels.
- ➤ Inform your family, friends, and neighbours as well as anyone else you see on the street. Assist any older people or people with disabilities. Please take the needs of deaf people and of people with limited German skills into consideration!
- ► Follow the instructions issued by the relevant authorities!
- ► The 110 and 112 hotlines are strictly for emergency use only!
- ▶ Please do not call unless it is truly urgent! Keep it short and to the point! Telephone networks quickly overload in emergency situations.
- ► If you are not directly impacted by any damage, stay clear of affected areas! Don't be a hindrance to emergency services!

# All-clear signal



### **Recommendation:**

► Safety precautions no longer required

# Audio signal test



#### Recommendation:

► No special safety precautions required

Alerting Fire and Rescue Services (outside of city limits)



Continuous, one-minute-long tone with two short interruptions.

**Please note:** This particular signal is not used within the city limits of the state capital, Hanover. However, it may at times be audible within the city when volunteer fire brigades are being alerted in neighbouring municipalities.